



# GENERAL SERVICES ADMINISTRATION FEDERAL ACQUISITION SERVICE AUTHORIZED FEDERAL SUPPLY SCHEDULE FSS PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

# **Multiple Award Schedule**

**FSC Group: Information Technology** 

TMCI - THE MCVEY COMPANY, INC. 7927 JONES BRANCH DRIVE SUITE 3350 MCLEAN, VIRGINIA 22102-3310 Phone: 703-575-5000

www.tmci-international.com
Business Size: Small, Woman-Owned Business

Contract Number: 47QTCA19D0006 Contract Period: Oct 4, 2018 - Oct 3, 2028

Price list current through PO 0010- Effective April 13, 2023

Contract Admnistrator: Tracey Anderson tanderson@tmci-international.com

For more information on ordering go to the following sebsite: https://www.gsa.gov/schedules





#### **INFORMATION FOR ORDERING ACTIVITIES**

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

SPECIAL ITEM NUMBER	SIN DESCRIPTION
54151S	Information Technology Professional Services
54151HEAL	Health Information Technology Services
OLM	Order-Level Materiams (OLMs)

- 1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. See Pricelist
- 1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item. *See Pricelist*
- 2. Maximum order. \$500,000
- 3. Minimum order. \$100
- 4. Geographic coverage (delivery area). *Domestic*
- 5. Point(s) of production (city, county, and State or foreign country). *Not applicable*
- 6. Discount from list prices or statement of net price. *Prices shown are NET Prices; Basic discounts have been deducted.*
- 7. Quantity discounts. *None*
- 8. Prompt payment terms. 1%; 15 days Information for the ordering offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions
- 9. Foreign items (list items by country of origin). *Not applicable*





- 10a. Time of delivery: ARO 30 Days
- 10b. Expedited Delivery. As negotiated
- 10c. Overnight and 2-day delivery. As negotiated
- 10d. Urgent Requirements. As negotiated
- 11. F.O.B. point(s). *Destination*
- 12a. Ordering address(es).

  TMCI THE MCVEY COMPANY, INC.
  7927 JONES BRANCH DRIVE
  SUITE 3350
  MCLEAN, VIRGINIA 22102-3310
  Phone: (703) 575-5000
- 12b. Ordering procedures: See Federal Acquisition Regulation (FAR) 8.405-3.
- 13. Payment address(es).

  TMCI THE MCVEY COMPANY, INC.

  7927 JONES BRANCH DRIVE

  SUITE 3350

  MCLEAN, VIRGINIA 22102-3310

  Phone: (703) 575-5000
- 14. Warranty provision. Contractor warrants that all personal declared will meet or exceed the minimum education and years of experience delegated in the awarded labor category descriptions.
- 15. Export packing charges, if applicable. *Not applicable*
- 16. Terms and conditions of rental, maintenance, and repair (if applicable). *Not applicable*
- 17. Terms and conditions of installation (if applicable). *Not applicable*
- 18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). *Not Applicable*
- 18b. Terms and conditions for any other services (if applicable). *Not applicable*
- 19. List of service and distribution points (if applicable). Not applicable
- 20. List of participating dealers (if applicable). *Not applicable*
- 21. Preventive maintenance (if applicable). *Not applicable*





- 22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). *Not applicable*
- 22b. If applicable, indicate that Section 508 compliance information is available for the information and communications technology (ICT) products and services and show where full details can be found (e.g. contractor's website or other location.) ICT accessibility standards can be found at: https://www.Section508.gov/. *Not applicable*
- 23. Unique Entity Identifier. VX5ENTN1NBF6
- 24. Notification regarding registration in SAM.gov database. *Contractor is registered in the System for Award Management.*

CAGE Code: 04SR5





#### **IT LABOR CATEGORY DESCRIPTIONS**

#### 1. IT Analyst

**Functional Responsibility**: Under general supervision, analyzes requirements. Analytically and systematically evaluates problems such as workflow, organization, costs, and planning. Helps develop plans that satisfy the requirements of the project. Assists in defining problems, developing requirements, and specifications from which developers/programmers can develop systems, applications or new business processes and programs. Under supervision of other Analysts, coordinates closely with other team members to ensure proper implementation of specifications.

**Minimum Education/Experience**: Bachelor's Degree in Business, Computer Science, Information Systems, Engineering, Education, or a related discipline and four (4) years experience in analysis that results in the design and development of an application, an analysis report, recommendation, or specification in a Government or commercial contracting environment

#### 2. IT Application/System Programmer

**Functional Responsibility**: Formulates/defines system scope and objectives. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time and form of desired results. Prepares detailed specifications from which programs will be written. Responsible for program design, coding, testing, debugging, and documentation. Has full technical knowledge of all phases of applications systems analysis and programming. May be responsible for multiple phases of a project. May have duties instructing, directing and checking the work of other applications systems analysis and programming personnel. May have quality assurance review responsibilities.

**Minimum Education/Experience:** A Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or other related field and top-level technical expertise in one or more highly specialized areas of applications systems analysis and programming. Six (6) years experience

#### 3. IT Acquisition Specialist

**Functional Responsibility:** Analyze user needs to determine functional and cross-functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifies resources required for each task.

**Minimum Education/Experience:** A Bachelor's Degree in Business, or other related discipline. This position requires a minimum of six (6) years experience, of which at least three years must be specialized. Specialized experience includes developing functional requirements for complex integrated ADP systems. Must demonstrate the ability to work independently or under only general direction





#### 4. IT Database Specialist

**Functional Responsibility:** Manages data base projects. Provides daily supervision and direction to other data base specialists. Applies working knowledge of data processing systems to a business application environment. Analyzes designs, develops, tests, implements, and administers data base systems/applications. Is the principal interface and coordinator of technical and non-technical personnel involved in architecting data base solutions and/or the administration of data base systems.

Minimum Education/Experience: A Bachelor's Degree in Computer Science, Information Systems or other related discipline and four (4) years experience in the design, development or administration of data bases on the same or similar systems applicable to the site supported. Requires demonstrated experience with DBMS design and system analysis, current operating systems software internals and data manipulation languages

#### 5. IT Data Configuration Management Specialist

**Functional Responsibility:** Provides configuration management to include drawing and specification control, drawing issuance and recall and configuration database management. Maintains complete records, methods employed and results obtained. Prepares complete reports of results and recommendations; communicates with external and internal sources necessary to assure proper and timely project completion.

**Minimum Education/Experience:** A Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or other related field and four (4) years of experience in data administration and data modeling

#### 6. IT Data Warahouse Analyst/Architect

**Functional Responsibility:** Provides configuration management for delivery orders to include drawing and specification control, drawing issuance and recall and configuration database management. Maintains complete records, methods employed and results obtained. Prepares complete reports of results and recommendations; communicates with external and internal sources necessary to assure proper and timely project completion.

**Minimum Education/Experience:** A Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or other related field and six (6) years experience in data administration and data modeling or related field





#### 7. IT Engineer

**Functional Responsibility:** Under close supervision, provides engineering support conducting engineering tasks, such as data collection, document review, and historical data analysis involving multiple functional/specialization areas. These areas may include total quality improvement; operations research (where statistical methods, simulation modeling, and forecasting are used to solve engineering problems); increasing productivity and streamlining processes; quality and safety through job redesign; ergonomics and work measurement solutions; planning and designing manufacturing and service-related facilities; layout and redesign of space for areas of operations such as material handling, maintenance and work flow; logistics and acquisition management; and integrating systems.

**Minimum Education/Experience:** Bachelor's Degree in Computer Science, Information Systems, Engineering Business or related discipline and four (4) years of experience in a Government or commercial contracting IT environment

#### 8. IT Functional Analyst

**Functional Responsibility:** Analyze user needs to determine functional and cross-functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifies resources required for each task. Applies software, hardware, and standards information technology skills in the analysis specification, development, integration, testing, and acquisition of systems.

**Minimum Education/Experience:** A Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or other related discipline and four (4) years of experience in a Government or commercial contracting IT environment

#### 9. IT Functional Analyst - Junior

**Functional Responsibility:** Under general supervision, plans and conducts analyses of business problems associated with newly developed, or to be developed, functionality for IT applications. Understands the processes, procedures and data associated with enterprise applications. May be assigned to work on project teams to assist in analyses of system components and processes to facilitate improvement. May be called upon to provide documentation and configuration management support to the functional analysis team. Examples include: Documentation of workflow procedures and data modeling documentation.

Minimum Education/Experience: Associate's Degree and one (1) year of analytical experience





#### 10. IT Functional Analyst - Journeyman

**Functional Responsibility:** With some oversight, plans and conducts analyses of business problems associated with newly developed, or to be developed, functionality for IT applications. Understands the processes, procedures and data associated with enterprise applications. May be assigned to work on project teams to assist in analyses of system components and processes to facilitate improvement. May be called upon to provide documentation and configuration management support to the functional analysis team. Examples include: documentation of workflow procedures and data modeling documentation.

Minimum Education/Experience: Bachelor's Degree and one (1) year of analytical experience

#### 11. IT Functional Analyst - Mid

Functional Responsibility: Plans, conducts, and directs analyses of business problems associated with newly developed, or to be developed, functionality for IT applications. In addition to performing the Journeyman level duties, typical assignments may include: Analyzing system components, procedures and test strategies, and recommending changes to increase efficiency and reduce cost. May be tasked to apply functional knowledge and experience to design and/or customize workflow test approaches that rigorously exercise and evaluate these functions. May be called upon to partner with testers/developers to identify, evaluate and develop testing approaches and procedures which are cost-effective and meet defined system test requirements. May also help developers/testers to understand core system requirements and formulate strategies to validate software delivered to satisfy same, via test procedures. Examples include: Clarifying process steps, tasks and their inter-relationships within the workflow. Able to utilize the tools and frameworks employed for testing purposes as well as test deliverables, such as test cases and coverage metrics. May also supervise Junior staff members.

Minimum Education/Experience: Bachelor's Degree and five (5) years of analytical experience

#### 12. IT Functional Analyst - Senior

Functional Responsibility: Plans, conducts, and directs analyses of business problems associated with newly developed, or to be developed, functionality for IT applications. In addition to performing the Mid level duties, typical assignments may include: Planning studies of work problems and processes, such as: communications, information flow, integrated Independent Verification and Validation (IV&V) methods, and associated cost analyses. May be called upon to assist developers to interpret and meet identified requirements and quality standards. Other examples include: Providing expert analytical and IT support to areas where in-house capabilities are normally gained through extensive, on the job training or, specialized, formal Government or institutional training or certification. May define and interpret comprehensive test requirements and develop strategies, automated and manual, to address. Additional duties may include: Serving as client liaison and coordinating with sub-contractors, government personnel, and technical experts. Often responsible for staff training, staff instruction, assigning work, setting priorities and evaluating staff performance.

Minimum Education/Experience: Bachelor's Degree and ten (10) years of analytical experience





#### 13. IT Functional Analyst – Principal

Functional Responsibility: Plans, conducts, and directs analyses of business problems associated with newly developed, or to be developed, functionality for IT applications. In addition to performing the Senior level duties, typical assignments may include: communicating with Subject Matter Experts (SME), development staff and the test team and translate SME provided information into a context understandable by the development and test teams. May inculcate functional knowledge into the design and development of test approaches formulated to evaluate newly developed enterprise applications. Other duties may include: assisting Senior level analysts design, develop, and validate improvements to test processes and procedures, applying superior communications and organizational skills and in-depth cross-functional business and application knowledge to operational situations. Often bridges communication gaps that may develop among the developers, testers, and users.

**Minimum Education/Experience:** Master's Degree and fifteen (15) years of analytical, supervisory, and management experience

#### 14. IT Graphics Specialist

**Functional Responsibility:** Supports the creation of graphics, artwork, and layout for all types of documentation, including distance learning systems and Internet/Intranet systems. Demonstrated creativity and resourcefulness as well as a high level of analytic ability to resolve design problems utilizing available software tools.

**Minimum Education/Experience:** Associate's Degree or completion of a technical school program in a related area and two (2) years of experience in computer-generated graphics arts

#### 15. IT Help Desk Specialist

**Functional Responsibility:** Responds to and diagnoses problems through discussions with users. Includes problem recognition, research, and isolation and resolution steps. Typically is able to resolve less complex problems immediately, while more complex problems are elevated to others. May involve use of problem management database and help desk systems.

**Minimum Education/Experience:** A Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or other related field and four (4) years of technical experience





#### 16. IT Information Assurance Specialist

**Functional Responsibility:** Applies a variety of disciplines for analysis, secure system installation architecture and design, non-technical security test and evaluations for system installation environments. Develops information assurance analytical approaches, techniques, processes, procedures, and schedules for development of small- to medium-sized system environments. Performs information assurance process and customer surveys in support of the security planning and analysis efforts using a host of manual and automated tools. Analyzes and defines security requirements for enterprise-wide security solutions, as well as potential safeguards and/or countermeasures.

**Minimum Education/Experience:** A Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or other related field and six (6) years experience in security requirement implementation and documentation in one or more areas of non-technical information assurance solution development and issue resolution

#### 17. IT LAN Administrator

**Functional Responsibility:** Assists in the design, test, installation, implementation, and maintenance of computer networks. Operates computer networks, identifies and solves problems, and handles restart/recover, additions, deletions and modifications of workstations and servers. Must be able to communicate effectively with end users.

**Minimum Education/Experience:** Bachelor's Degree in Computer Science, Information Systems, Engineering Business or other related discipline and four (4) years of experience in LAN administration

#### 18. IT Logistician

Functional Responsibility: Working as a team leader or independently, performs project planning and management of logistics and configuration management of related tasks. Perform Information System Assessments and Gap Analysis. Assessment will identify gaps in a client's existing information systems and where appropriate develop plans and programs new software or technical requirements. Monitor and evaluate effectiveness of existing decision support systems and identify functional requirements for new automated tools. Identify IT functionality required to support future processes and technologies based on specific operating environment. Participates in the analysis of logistical problems and the development of innovative project solutions. Provides advice and management of knowledge-based logistics capabilities for Support Systems. Assists with and leads development of integration, migration plans/schedules; provides research and assistance with implementation of policies and guidance; supports improvements or systems analysis for missions, systems, and fiscal requirements; works on problems of diverse scope, where analysis of data requires evaluation of identifiable factors.

Minimum Education/Experience: Bachelor's Degree in Computer Science, Information Systems, Engineering Business or other related discipline and six (6) years of experience in the logistics support field, specifically in manpower, personnel, and/or training program planning and implementation. Requires thorough knowledge of logistics support considerations for acquisition and life cycle support of systems





#### 19. IT MIS/ILS Logistician

Functional Responsibility: Working as a team leader or independently, performs project planning and management of logistics and configuration management of related tasks. Perform Information System Assessments and Gap Analysis. Assessment will identify gaps in a client's existing information systems and where appropriate develop plans and programs new software or technical requirements. Monitor and evaluate effectiveness of existing decision support systems and identify functional requirements for new automated tools. Identify IT functionality required to support future processes and technologies based on specific operating environment. Participates in the analysis of logistical problems and the development of innovative project solutions. Provides advice and management of knowledge-based logistics capabilities for Support Systems. Assists with and leads development of integration, migration plans/schedules; provides research and assistance with implementation of policies and guidance; supports improvements or systems analysis for missions, systems, and fiscal requirements; works on problems of diverse scope, where analysis of data requires evaluation of identifiable factors.

Minimum Education/Experience: Bachelor's Degree in Computer Science, Information Systems, Engineering Business or other related discipline and six (6) years of experience in the logistics support field, specifically in manpower, personnel, and/or training program planning and implementation. Requires thorough knowledge of logistics support considerations for acquisition and life cycle support of systems

#### 20. IT Network Manager

**Functional Responsibility:** Evaluates communication hardware and software and troubleshoots network related problems. Provides technical expertise for performance and configuration of networks. Performs general network administration. Provides technical leadership in the integration and test of complex networks. Schedules conversions and cutovers. Oversees network control center. Supervises maintenance of systems. Coordinates with all users and sites.

**Minimum Education/Experience:** Bachelor's Degree in Computer Science, Information Systems, Engineering Business or other related discipline and four (4) years of experience in network engineering and management. Must have experience in protocol analysis, and current knowledge of industry protocols and current LAN operating systems and standards





#### 21. IT Principal Analyst

**Functional Responsibility:** Leads design of project solutions and manages project. Primary point of contact with client and senior technical advisor. Brings a broad mix of experience and accomplishment to project. Provides technical and administrative supervision of personnel performing design and development tasks, including review of work products for correctness, adherence to design concept and user standards, and progress in accordance with schedules. Provides strategic guidance in areas of formulating requirements, analyzing project proposals, recommending optimum approaches, and developing system designs. Requires ability to formulate specifications for developers to use in producing product deliverables.

Minimum Education/Experience: Master's Degree in Business, Computer Science, Information Systems, Engineering, Education, or a related discipline and ten (10) years experience with four (4) years supervisory responsibility as a member of a design and development team in a Government or commercial contracting environment. Requires proven ability to work independently on complex problems involving all phases of analysis

#### 22. IT Program Manager

Functional Responsibility: Responsible for overall information technology contract(s)/project(s) performance. Demonstrates knowledge of IT functions, systems and technology across numerous platforms and systems. Understands the business issues and complexities that are key to project effectiveness. Familiar with most common project methodologies and tools and able to select appropriate tools and processes for the project. Serves as contractor's authorized interface with CO, COR, government management personnel, customer representatives, and subcontractors. Ensures all activities conform to terms and conditions of delivery order and contract. Responsible for formulating and enforcing work standards, allocating work, assigning schedules, reviewing work discrepancies, supervising personnel, and communicating policies, purposes, and goals of organization to subordinates. Oversees performance of technical and administrative staff on multiple projects/contracts or a single large complex project/contract to ensure compliance with schedules, milestones, costs, and quality or work performed.

**Minimum Education/Experience:** Bachelor's Degree in Computer Science, Information Systems, Engineering Business or other related discipline and ten (10) years experience managing contracts and/or projects





#### 23. IT Project Control Specialist

**Functional Responsibility:** Under close supervision, supports the financial management and administrative activities of small to moderate projects, including budgeting, resource planning, and financial reporting. Supports the evaluation of existing procedures, processes, techniques, models and/or systems related to management problems or contractual issues that would require a report and recommend solutions. Develops work breakdown structures, and prepares charts, tables, graphs, and diagrams to assist in analyzing problems.

**Minimum Education/Experience:** A Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, and Accounting or other related discipline and four (4) years of experience in preparation and analysis of financial statements and development of project schedules, budgets, and estimates-to-complet

#### 24. IT Public Affairs Specialist

**Functional Responsibility:** Serve as Web Information Specialist and communications link between client and its many publics—the news media, the surrounding community, other military services, government agencies and internal audience. Apply skills in media relations, journalism, web design, photography, videography, public speaking, and desktop publishing to inform the public of important news and issues.

Minimum Education/Experience: Bachelor's Degree in CIS, graphic arts or related field and four (4) years experience. Requires professional competency in current and emerging internet technologies, understanding of management/maintenance of internet and intranet sites, communications within large and diverse organization

#### 25. IT Quality Assurance Analyst

**Functional Responsibility:** Evaluates and reviews of work products, such as software applications, computer-based training, documentation, hardware systems installations, and other equipment systems. Conducts formal and informal reviews to determine quality. May lead a team of quality assurance analysts.

Minimum Education/Experience: Bachelor's Degree in Computer Science, Information Systems, Engineering Business or other related discipline and six (6) years of experience of which three (3) years must be specialized in a field in which quality assurance functions were performed. General experience includes working with quality control methods and tools





#### 26. IT Resource Management System Specialist

Functional Responsibility: Provides functional expertise, technical and analytical management support. This entails identifying sources and links to appropriate data sources for inclusion in the automated information systems. Operate, analyze, and provide input to the development of Resource Analysis (RA's) automated business applications Monitor and evaluate effectiveness of existing decision support systems and identify functional requirements for new automated tools as the need arises. Maintain functional requirements documentation for application systems. Must be familiar with Funds Execution Systems, PBD Tracking Systems, PPBS Library & systems, Budget System/Executive Information System (DBS/EIS), Program Review System Budget Justification System (BJS) and others specific to the customer. Duties also include program planning, scheduling (critical path, float calculation and integrated master schedule analysis); budget planning and formulation (PPBS); cost analysis (CPR, CFSR, C/SCSC) and documentation responsibilities (PMD, PMP, Acquisition Plan, RFP). Working knowledge and/or familiarity with the automated cost reporting and scheduling hardware and software used to support the ordering Office.

Minimum Education/Experience: Bachelor's Degree in CIS, graphic arts or related field and four (4) years specialized experience in budget or finance systems plus two years general experience and four (4) years specialized experience in budget or finance systems plus two years general experience

#### 27. IT Software Systems Engineer

**Functional Responsibility:** Provides technical direction to design and development teams, and monitors progress and productivity through the use of metrics. Work with modern software development processes, to include object-oriented development and use of tools, and apply them to software application program development. Translate operational requirements into detailed software/system requirements. Integrate COTS products into software/system architectures. Integrate new technology and tools into existing products and processes. Provide software support on a large development efforts with minimal management supervision.

**Minimum Education/Experience:** Bachelor's Degree in Computer Science, Information Systems, Engineering Business or other related discipline and six (6) years experience in functional area where support will be provided





#### 28. IT Subject Matter Expert

**Functional Responsibility:** Senior technical or functional professional. Provides expert consultation and direction for complex system development and technical service implementation. As an expert in the subject matter field, may augment or direct project teams. Provides expert consultation and direction for complex system development and technical service implementation. May be required to prepare a test strategy from application design specs and to estimate the test workload and lead all testing activities at the project level. May design complex and custom testing plans at the system, regression, integration and acceptance levels. Able to develop and revise testing procedures, standards and policies. Able to evaluate and select testing tools and products.

**Minimum Education/Experience:** Master's Degree in functional area in which support will be provided and twelve (12) years experience in functional area in which support will be provided. This experience is expected to include a broad spectrum of expertise in a variety of aspects of the field (i.e., Principal Information Engineer should have experience in systems analysis, design and programming using manual and automated tools and methods, such as I-CASE tools)

#### 29. IT Systems Architect

**Functional Responsibility:** Acts as the team lead or senior technical advisor. Establishes system information requirements. Designs architecture to include software, hardware, and communications to support total requirements as well as meet required standards. Ensures compliance with all open systems standards. Evaluates analytically and systematically problems of work flows, organization, and planning, and develops appropriate corrective actions. May provide supervision and direction to other systems architects, analysts and developers.

Minimum Education/Experience: Bachelor's Degree in Computer Science, Information Systems, Engineering or a related discipline and ten (10) years of experience in systems architecture design and development. At least three (3) years must be in open systems design. Requires experience with structured analysis and design methodologies and tools, and with logical and physical functional, operational, and technical architectures of large and/or complex information systems

#### 30. IT Systems Developer - Junior

**Functional Responsibility:** Under general supervision, applies basic knowledge of programming techniques. Responsible for program design, coding, testing, debugging, and documentation of IT applications in accordance with specifications. Develops and modifies software, ensuring system efficiency and integrity. Develops test data, performs testing, and corrects coding errors. Is familiar with and applies coding standards. Documents code with internal comments and external documentation.

**Minimum Education/Experience:** Associate's Degree and one (1) year of system development experience





#### 31. IT Systems Developer - Journeyman

**Functional Responsibility:** With some oversight, applies basic knowledge of programming techniques. Responsible for program design, coding, testing, debugging, and documentation of IT applications in accordance with specifications. Develops and modifies software, ensuring system efficiency and integrity. Develops test data, performs testing, and corrects coding errors. Is familiar with and applies coding standards. Documents code with internal comments and external documentation.

**Minimum Education/Experience:** Bachelor's Degree and one (1) year of technical engineering experience

#### 32. IT Systems Developer - Mid

**Functional Responsibility:** Applies sound knowledge of programming techniques to create executable software based on detailed design. Responsible for program design, coding, testing, debugging, and documentation of IT applications in accordance with specifications. Develops and modifies software, ensuring system efficiency and integrity. Develops test data, performs testing, and corrects coding errors. Is familiar with and applies coding standards. Documents code with internal comments and external documentation. Provides technical direction to Junior and Journeyman staff members.

**Minimum Education/Experience:** Bachelor's Degree and five (5) years of technical engineering experience

#### 33. IT Systems Developer - Senior

**Functional Responsibility:** Applies advanced knowledge of programming techniques to create executable software based on detailed design. Responsible for program design, coding, testing, debugging, and documentation of IT applications in accordance with specifications. Develops and modifies software, ensuring system efficiency and integrity. Develops test data, performs testing, and corrects coding errors. Is familiar with and applies coding standards. Documents code with internal comments and external documentation. May be responsible for multiple phases of a project. May have duties instructing, directing, and checking the work of other system developer personnel. May have quality assurance review responsibilities.

**Minimum Education/Experience:** Bachelor's Degree and ten (10) years of technical engineering experience





#### 34. IT Systems Developer - Principal

**Functional Responsibility:** Applies advanced knowledge of programming techniques to create executable software based on detailed design. Responsible for program design, coding, testing, debugging, and documentation of IT applications and leads a team of system developers. Develops and modifies software, ensuring system efficiency and integrity. Develops test data, performs testing, and corrects coding errors. Is familiar with and applies coding standards. Documents code with internal comments and external documentation. May be responsible for multiple phases of a project. May have duties instructing, directing, and checking the work of other system developer personnel. May have quality assurance review responsibilities.

**Minimum Education/Experience:** Master's Degree and fifteen (15) years of technical engineering experience

#### 35. IT Technical Analyst - Junior

**Functional Responsibility:** Under general supervision, performs analytical work to support Information Technology (IT) systems, programs, and/or planning activities. Analytically and systematically evaluates problems such as workflow, organization, data flow, and data quality. Has a working knowledge of information system development and/or information technology tools, techniques, concepts and software. May be assigned to prepare milestone status reports and other technical deliverables. Examples include providing documentation and configuration management support.

Minimum Education/Experience: Associate's Degree and one (1) year of analytical experience

#### 36. IT Technical Analyst - Journeyman

**Functional Responsibility:** With some oversight, performs analytical work to support Information Technology (IT) systems, programs, and/or planning activities. Analytically and systematically evaluates problems such as workflow, organization, data flow, and data quality. Has a working knowledge of information system development and/or information technology tools, techniques, concepts and software. May be assigned to prepare milestone status reports and other technical deliverables. Examples include providing documentation and configuration management support.

Minimum Education/Experience: Bachelor's Degree and one (1) year of analytical experience





#### 37. IT Technical Analyst - Mid

**Functional Responsibility:** Performs analytical work to support Information Technology (IT) systems, programs, and/or planning activities. In addition to performing the Junior level duties, typical activities include: analyzing, researching, diagnosing, and resolving procedural and system problems associated with software applications, operating systems, and hardware. May be tasked to develop presentations and documentation to facilitate training and knowledge transfer initiatives. May work with users, developers, system administrators, and application support specialists. Additional duties may include: defining and validating system and operational controls, conversion procedures and system implementation plans, including user training and orientation. May also supervise Junior staff members.

Minimum Education/Experience: Bachelor's Degree and five (5) years of analytical experience

#### 38. IT Technical Analyst - Senior

**Functional Responsibility:** Performs analytical work to support Information Technology (IT) systems, programs, and/or planning activities. In addition to performing the Mid level duties, typical activities include: Analyzing studies of work problems and procedures, such as organizational changes, communication, information flow, integrated Independent Verification and Validation (IV&V) methods, and/or cost analysis. May also coordinate with individual Project Managers to validate/ensure realistic solutions to identified problems. May be needed to analyze and evaluate operational systems with minimal oversight, and to define problems, data availability issues, report requirements and system design issues. Often responsible for staff training, staff instruction, assigning work, setting priorities and evaluating staff performance.

Minimum Education/Experience: Bachelor's Degree and ten (10) years of analytical experience

#### 39. IT Technical Analyst - Principal

**Functional Responsibility:** Performs analytical work to support Information Technology (IT) systems, programs, and/or planning activities. In addition to performing the Senior level duties, typical activities include: Providing expert analyses, advice and troubleshooting on enterprise software products or on entire systems as well as analyzing alternate means of deriving application-specific input data and selecting the most accurate, feasible and economical methods. May participate in special studies. May define input and/or output file specifications including file organization strategies. May serve as a client liaison and coordinate with sub-contractors, government personnel, and technical experts to address complex IT issues. Must stay current in emerging tools, techniques, and technologies.

**Minimum Education/Experience:** Master's Degree and fifteen (15) years of analytical, supervisory, and management experience





#### 40. IT Technical Manager - Mid

Functional Responsibility: Provides day-to-day, project technical direction of IT projects to ensure end-product quality. Applies the discipline that creates the structure and manages the Information Technology (IT) processes required to guide the program and provide senior-level leadership with oversight and control. Provides a full range of technical management services, which may include: Project Planning, Project and Task Management, Test Management, and Infrastructure Management. In addition to performing the Junior level duties, typical assignments may include creating and executing project work plans and revising, as appropriate, to meet changing needs and requirements. Empowered to proactively assess risk, identify potential crises, and devise contingency plans. May write or assist in the development of test plans and test procedures. May address tasking associated with technical management and support of complex IT projects and programs. Examples include: performing traditional project management tasks such as creating and executing project work plans, identifying resources required to complete IT projects and assigning individual staff responsibilities. May also supervise Junior staff members.

**Minimum Education/Experience:** Bachelor's Degree and five (5) years of technical management experience

#### 41. IT Technical Manager - Senior

Functional Responsibility: Provides strategic, project technical direction of IT projects to ensure end-product quality. Applies the discipline that creates the structure and manages the Information Technology (IT) processes required to guide the program and provide client's leadership with oversight and control. Provides a full range of technical management services, which may include: Project Planning, Project and Task Management, Test Management, and Infrastructure Management. In addition to performing the Mid level duties, typical assignments may include managing operational aspects of project and scope, and ensuring all required resources are available for task execution. Other duties may include: Organizing, directing and managing support services for all applicable task related technical areas. May be called upon to identify needs and research, analyze, plan for and implement technology products and associated use and support procedures. Examples include: Utilizing/developing best practices and tools for project execution and management. Often responsible for staff training, staff instruction, assigning work, setting priorities and evaluating staff performance.

**Minimum Education/Experience:** Bachelor's Degree and ten (10) years of technical management experience





#### 42. IT Training Facilitator

**Functional Responsibility:** Develop instructor and student materials (course outline, course manuals, workbooks, handouts, background material, and training aids) Identifies, develops, implements and conducts training and instruction of technical -based or administrative related subjects. Conducts complex training and education programs for information systems or user personnel. May design and develop inhouse programs. Maintains records of training activities, employee progress, and program effectiveness.

**Minimum Education/Experience:** Bachelor's Degree Information Technology or Telecommunication, or training field and four (4) years experience in training and instruction of IT courses

#### 43. IT Web Content Analyst/Designer

**Functional Responsibility:** Provides programming and server software operations, develops custom programs designed to improve overall site functionality. Creates web front-end user interfaces to new or existing databases and applications to make applications and information accessible. Utilizes knowledge of operating systems, focusing primarily on files within the server root, and performs the ongoing day-to-day operation of the server software, including maintaining system security, modifying configuration settings and backing up the system. Supports documentation activities, such as writing, editing, rewriting, proofreading, production, and quality control required for the preparation of web site designs, on-line help, and other interactive documentation.

**Minimum Education/Experience:** Bachelor's Degree in English, Liberal Arts, or related discipline and six (6) years experience





### **IT PRICING**

Labor Category	GSA Price
IT Analyst	\$61.59
IT Acquisition Specialist	\$111.94
IT Application/Systems Programmer	\$82.50
IT Data Base Specialist	\$58.94
IT Data Configuration Management Specialist	\$69.54
IT Data Warehouse Analyst/Architect	\$87.87
IT Engineer	\$69.66
IT Functional Analyst	\$78.74
IT Functional Analyst – Jr.	\$55.00
IT Functional Analyst - Journeyman	\$64.95
IT Functional Analyst – Mid.	\$85.00
IT Functional Analyst – Sr.	\$154.31
IT Functional Analyst – Prin.	\$177.07
IT Graphics Specialist	\$47.91
IT Help Desk Specialist	\$42.76
IT Information Assurance Specialist	\$90.01
IT LAN Administrator	\$70.27
IT Logistician	\$80.90
IT MIS/ILS Logistician	\$102.07
IT Network Manager	\$70.27
IT Principal Analyst	\$59.81
IT Program Manager	\$105.34
IT Project Control Specialist	\$64.51
IT Public Affairs Specialist	\$55.01
IT Quality Assurance Analyst	\$92.60
IT Resource Management System Specialist	\$70.13
IT Software Systems Engineer	\$96.45
IT Subject Matter Expert	\$149.99
IT Systems Architect	\$84.49
IT Systems Developer – Jr.	\$56.60
IT Systems Developer – Journeyman	\$74.14





Labor Category	GSA Price
IT Systems Developer – Mid.	\$95.34
IT Systems Developer – Sr.	\$109.40
IT Systems Developer – Prin.	\$129.82
IT Technical Analyst – Jr.	\$52.26
IT Technical Analyst - Journeyman	\$52.97
IT Technical Analyst – Mid.	\$65.00
IT Technical Analyst – Sr.	\$78.58
IT Technical Analyst – Prin.	\$101.07
IT Technical Manager – Mid.	\$110.42
IT Technical Manager – Sr.	\$119.66
IT Training Facilitator	\$55.39
IT Web Content Analyst/Designer	\$72.32





#### HEALTH IT LABOR CATEGORY DESCRIPTIONS

#### 1. Health IT Technical Analyst – Junior

**Functional Responsibility**: Under general supervision, performs analytical work to support Health Information Technology (IT) systems, programs, and/or planning activities. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. Analytically and systematically evaluates problems such as workflow, organization, data flow, and data quality. Has a working knowledge of information system development and/or information technology tools, techniques, concepts and software. May be assigned to prepare milestone status reports and other technical deliverables. Examples include providing documentation and configuration management support.

Minimum Education/Experience: Associate's Degree and one (1) year of analytical experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: American Software Testing Qualification Board (ASTQB) tester, Certified Information Systems Auditor (CISA), Certified Information Systems Security Professional (CISSP), Information Assurance (IA) Certifications, Microsoft Certified Professional (MCP), Microsoft Certified Solution Developer (MCSD), SAS Certifications and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted

#### 2. Health IT Technical Analyst – Journeyman

**Functional Responsibility**: With some oversight, performs analytical work to support Health Information Technology (IT) systems, programs, and/or planning activities. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. Analytically and systematically evaluates problems such as workflow, organization, data flow, and data quality. Has a working knowledge of information system development and/or information technology tools, techniques, concepts and software. May be assigned to prepare milestone status reports and other technical deliverables. Examples include providing documentation and configuration management support.

Minimum Education/Experience: Bachelor's Degree and one (1) year of analytical experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: American Software Testing Qualification Board (ASTQB) tester, Certified Information Systems Auditor (CISA), Certified Information Systems Security Professional (CISSP), Information Assurance (IA) Certifications, Microsoft Certified Professional (MCP), Microsoft Certified Solution Developer (MCSD), SAS Certifications and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted





#### 3. Health IT Technical Analyst – Mid

Functional Responsibility: Performs analytical work to support Health Information Technology (IT) systems, programs, and/or planning activities. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. In addition to performing the Junior level duties, typical activities include: Analyzing, researching, diagnosing, and resolving procedural and system problems associated with software applications, operating systems, and hardware. May be tasked to develop presentations and documentation to facilitate training and knowledge transfer initiatives. May work with users, developers, system administrators, and application support specialists. Additional duties may include: Defining and validating system and operational controls, conversion procedures and system implementation plans, including user training and orientation. May also supervise Junior staff members.

Minimum Education/Experience: Bachelor's Degree and five (5) years of analytical experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: American Software Testing Qualification Board (ASTQB) tester, Certified Information Systems Auditor (CISA), Certified Information Systems Security Professional (CISSP), Information Assurance (IA) Certifications, Microsoft Certified Professional (MCP), Microsoft Certified Solution Developer (MCSD), SAS Certifications and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted





#### 4. Health IT Technical Analyst - Senior

Functional Responsibility: Performs analytical work to support Health Information Technology (IT) systems, programs, and/or planning activities. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. In addition to performing the Mid level duties, typical activities include: Analyzing studies of work problems and procedures, such as organizational changes, communication, information flow, integrated Independent Verification and Validation (IV&V) methods, and/or cost analysis. May also coordinate with individual Project Managers to validate/ensure realistic solutions to identified problems. May be needed to analyze and evaluate operational systems with minimal oversight, and to define problems, data availability issues, report requirements and system design issues. Often responsible for staff training, staff instruction, assigning work, setting priorities and evaluating staff performance.

Minimum Education/Experience: Bachelor's Degree and ten (10) years of analytical experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: American Software Testing Qualification Board (ASTQB) tester, Certified Information Systems Auditor (CISA), Certified Information Systems Security Professional (CISSP), Information Assurance (IA) Certifications, Microsoft Certified Professional (MCP), Microsoft Certified Solution Developer (MCSD), SAS Certifications and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted





#### 5. Health IT Technical Analyst – Principal

Functional Responsibility: Performs analytical work to support Health Information Technology (IT) systems, programs, and/or planning activities. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. In addition to performing the Senior level duties, typical activities include: Providing expert analyses, advice and troubleshooting on enterprise software products or on entire systems as well as analyzing alternate means of deriving application-specific input data and selecting the most accurate, feasible and economical methods. May participate in special studies. May define input and/or output file specifications including file organization strategies. May serve as a client liaison and coordinate with sub-contractors, government personnel, and technical experts to address complex IT issues. Must stay current in emerging tools, techniques and technologies.

Minimum Education/Experience: Master's Degree and fifteen (15) years of analytical, supervisory and management experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: American Software Testing Qualification Board (ASTQB) tester, Certified Information Systems Auditor (CISA), Certified Information Systems Security Professional (CISSP), Information Assurance (IA) Certifications, Microsoft Certified Professional (MCP), Microsoft Certified Solution Developer (MCSD), SAS Certifications and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted





#### 6. Health IT Technical Manager - Mid

Functional Responsibility: Provides day-to-day, project technical direction of Health IT projects to ensure end-product quality. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. Applies the discipline that creates the structure and manages the Information Technology (IT) processes required to guide the program and provide senior-level leadership with oversight and control. Provides a full range of technical management services, which may include: Project Planning, Project and Task Management, Test Management, and Infrastructure Management. In addition to performing the Junior level duties, typical assignments may include creating and executing project work plans and revising, as appropriate, to meet changing needs and requirements. Empowered to proactively assess risk, identify potential crises, and devise contingency plans. May write or assist in the development of test plans and test procedures. May address tasking associated with technical management and support of complex IT projects and programs. Examples include: Performing traditional project management tasks such as creating and executing project work plans, identifying resources required to complete IT projects and assigning individual staff responsibilities. May also supervise Junior staff members.

Minimum Education/Experience: Bachelor's Degree and five (5) years of technical management experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: Certified Associate Contracts Manager (CACM), Certified Information Security Manager (CISM), Defense Acquisition Workforce Improvement Act (DAWIA) Certifications, Information Technology Infrastructure Library (ITIL), Microsoft Certified Professional (MCP), Project Management Professional (PMP) and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted





#### 7. Health IT Technical Manager - Senior

Functional Responsibility: Provides strategic, project technical direction of Health IT projects to ensure end-product quality. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. Applies the discipline that creates the structure and manages the Information Technology (IT) processes required to guide the program and provide client's leadership with oversight and control. Provides a full range of technical management services, which may include: Project Planning, Project and Task Management, Test Management, and Infrastructure Management. In addition to performing the Mid level duties, typical assignments may include managing operational aspects of project and scope, and ensuring all required resources are available for task execution. Other duties may include: Organizing, directing and managing support services for all applicable task related technical areas. May be called upon to identify needs and research, analyze, plan for and implement technology products and associated use and support procedures. Examples include: Utilizing/developing best practices and tools for project execution and management. Often responsible for staff training, staff instruction, assigning work, setting priorities and evaluating staff performance.

Minimum Education/Experience: Bachelor's Degree and ten (10) years of technical management experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: Certified Associate Contracts Manager (CACM), Certified Information Security Manager (CISM), Defense Acquisition Workforce Improvement Act (DAWIA) Certifications, Information Technology Infrastructure Library (ITIL), Microsoft Certified Professional (MCP), Project Management Professional (PMP) and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted





#### 8. Health IT Functional Analyst - Junior

**Functional Responsibility**: Under general supervision, plans and conducts analyses of business problems associated with newly developed, or to be developed, functionality for Health IT applications. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. Understands the processes, procedures and data associated with enterprise applications. May be assigned to work on project teams to assist in analyses of system components and processes to facilitate improvement. May be called upon to provide documentation and configuration management support to the functional analysis team. Examples include: Documentation of workflow procedures and data modeling documentation.

Minimum Education/Experience: Associate's Degree and one (1) year of analytical experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: Licensed Practical Nurse (LPN), Registered Nurse (RN), Medical Lab Technician (MLT) and other healthcare certifications, Microsoft Certified Professional (MCP) and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted

#### 9. Health IT Functional Analyst - Journeyman

**Functional Responsibility**: With some oversight, plans and conducts analyses of business problems associated with newly developed, or to be developed, functionality for Health IT applications. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. Understands the processes, procedures and data associated with enterprise applications. May be assigned to work on project teams to assist in analyses of system components and processes to facilitate improvement. May be called upon to provide documentation and configuration management support to the functional analysis team. Examples include: Documentation of workflow procedures and data modeling documentation.

Minimum Education/Experience: Bachelor's Degree and one (1) year of analytical experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: Licensed Practical Nurse (LPN), Registered Nurse (RN), Medical Lab Technician (MLT) and other healthcare certifications, Microsoft Certified Professional (MCP) and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted





#### 10. Health IT Functional Analyst - Mid

Functional Responsibility: Plans, conducts, and directs analyses of business problems associated with newly developed, or to be developed, functionality for Health IT applications. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. In addition to performing the Journeyman level duties, typical assignments may include: Analyzing system components, procedures and test strategies, and recommending changes to increase efficiency and reduce cost. May be tasked to apply functional knowledge and experience to design and/or customize workflow test approaches that rigorously exercise and evaluate these functions. May be called upon to partner with testers/developers to identify, evaluate and develop testing approaches and procedures which are cost-effective and meet defined system test requirements. May also help developers/testers to understand core system requirements and formulate strategies to validate software delivered to satisfy same, via test procedures. Examples include: Clarifying process steps, tasks and their inter-relationships within the workflow. Able to utilize the tools and frameworks employed for testing purposes as well as test deliverables, such as test cases and coverage metrics. May also supervise Junior staff members.

Minimum Education/Experience: Bachelor's Degree and five (5) years of analytical experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: Licensed Practical Nurse (LPN), Registered Nurse (RN), Medical Lab Technician (MLT) and other healthcare certifications, Microsoft Certified Professional (MCP) and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted





#### 11. Health IT Functional Analyst - Senior

Functional Responsibility: Plans, conducts, and directs analyses of business problems associated with newly developed, or to be developed, functionality for Health IT applications. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. In addition to performing the Mid level duties, typical assignments may include: Planning studies of work problems and processes, such as: communications, information flow, integrated Independent Verification and Validation (IV&V) methods, and associated cost analyses. May be called upon to assist developers to interpret and meet identified requirements and quality standards. Other examples include: Providing expert analytical and IT support to areas where in-house capabilities are normally gained through extensive, on the job training or, specialized, formal Government or institutional training or certification. May define and interpret comprehensive test requirements and develop strategies, automated and manual, to address. Additional duties may include: Serving as client liaison and coordinating with sub-contractors, government personnel, and technical experts. Often responsible for staff training, staff instruction, assigning work, setting priorities and evaluating staff performance.

Minimum Education/Experience: Bachelor's Degree and ten (10) years of analytical experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: Licensed Practical Nurse (LPN), Registered Nurse (RN), Medical Lab Technician (MLT) and other healthcare certifications, Microsoft Certified Professional (MCP) and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted





#### 12. Health IT Functional Analyst - Principal

Functional Responsibility: Plans, conducts, and directs analyses of business problems associated with newly developed, or to be developed, functionality for Health IT applications. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. In addition to performing the Senior level duties, typical assignments may include: communicating with Subject Matter Experts (SME), development staff and the test team and translate SME provided information into a context understandable by the development and test teams. May inculcate functional knowledge into the design and development of test approaches formulated to evaluate newly developed enterprise applications. Other duties may include: Assisting Senior level analysts design, develop, and validate improvements to test processes and procedures, applying superior communications and organizational skills and in-depth crossfunctional business and application knowledge to operational situations. Often bridges communication gaps that may develop among the developers, testers and users.

Minimum Education/Experience: Master's Degree and fifteen (15) years of analytical, supervisory, and management experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: Licensed Practical Nurse (LPN), Registered Nurse (RN), Medical Lab Technician (MLT) and other healthcare certifications, Microsoft Certified Professional (MCP) and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted

#### 13. Health IT Systems Developer - Junior

**Functional Responsibility**: Under general supervision, applies basic knowledge of programming techniques. Responsible for program design, coding, testing, debugging, and documentation of Health IT applications in accordance with specifications. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. Develops and modifies software, ensuring system efficiency and integrity. Develops test data, performs testing, and corrects coding errors. Is familiar with and applies coding standards. Documents code with internal comments and external documentation.

Minimum Education/Experience: Associate's Degree and one (1) year of system development experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: Systems Administration/System Engineer certification in UNIX, Oracle, and/or SAS, as well as A+, Cisco Certified Network Associate (CCNA), Certified Information Systems Security Professional (CISSP), Microsoft Certified Professional (MCP), Microsoft Certified Systems Engineer (MCSE), Network + and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted





#### 14. Health IT Systems Developer - Journeyman

**Functional Responsibility**: With some oversight, applies basic knowledge of programming techniques. Responsible for program design, coding, testing, debugging, and documentation of Health IT applications in accordance with specifications. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. Develops and modifies software, ensuring system efficiency and integrity. Develops test data, performs testing, and corrects coding errors. Is familiar with and applies coding standards. Documents code with internal comments and external documentation.

Minimum Education/Experience: Bachelor's Degree and one (1) year of technical engineering experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: Systems Administration/System Engineer certification in UNIX, Oracle, and/or SAS, as well as A+, Cisco Certified Network Associate (CCNA), Certified Information Systems Security Professional (CISSP), Microsoft Certified Professional (MCP), Microsoft Certified Systems Engineer (MCSE), Network + and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted

#### 15. Health IT Systems Developer - Mid

**Functional Responsibility**: Applies sound knowledge of programming techniques to create executable software based on detailed design. Responsible for program design, coding, testing, debugging, and documentation of Health IT applications in accordance with specifications. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. Develops and modifies software, ensuring system efficiency and integrity. Develops test data, performs testing, and corrects coding errors. Is familiar with and applies coding standards. Documents code with internal comments and external documentation. Provides technical direction to Junior and Journeyman staff members.

Minimum Education/Experience: Bachelor's Degree and five (5) years of technical engineering experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: Systems Administration/System Engineer certification in UNIX, Oracle, and/or SAS, as well as A+, Cisco Certified Network Associate (CCNA), Certified Information Systems Security Professional (CISSP), Microsoft Certified Professional (MCP), Microsoft Certified Systems Engineer (MCSE), Network + and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted





#### 16. Health IT Systems Developer - Senior

Functional Responsibility: Applies advanced knowledge of programming techniques to create executable software based on detailed design. Responsible for program design, coding, testing, debugging, and documentation of Health IT applications in accordance with specifications. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. Develops and modifies software, ensuring system efficiency and integrity. Develops test data, performs testing, and corrects coding errors. Is familiar with and applies coding standards. Documents code with internal comments and external documentation. May be responsible for multiple phases of a project. May have duties instructing, directing, and checking the work of other system developer personnel. May have quality assurance review responsibilities.

Minimum Education/Experience: Bachelor's Degree and ten (10) years of technical engineering experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: Systems Administration/System Engineer certification in UNIX, Oracle, and/or SAS, as well as A+, Cisco Certified Network Associate (CCNA), Certified Information Systems Security Professional (CISSP), Microsoft Certified Professional (MCP), Microsoft Certified Systems Engineer (MCSE), Network + and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted





#### 17. Health IT Systems Developer - Principal

**Functional Responsibility**: Applies advanced knowledge of programming techniques to create executable software based on detailed design. Responsible for program design, coding, testing, debugging, and documentation of Health IT applications and leads a team of system developers. System functions may include Clinical Information Management, Electronic Health Records, Medical Data Repositories, Care & Benefits, Enterprise and Treatment Facility Management, and/or Health Informatics. Develops and modifies software, ensuring system efficiency and integrity. Develops test data, performs testing, and corrects coding errors. Is familiar with and applies coding standards. Documents code with internal comments and external documentation. May be responsible for multiple phases of a project. May have duties instructing, directing, and checking the work of other system developer personnel. May have quality assurance review responsibilities.

Minimum Education/Experience: Master's Degree and fifteen (15) of technical engineering, operational, supervisory and management experience. Equivalent Military training achieved in military technical schools qualifying for technical Military Occupational Specialties, Air Force Specialty Codes or Naval ratings may be substituted. Commercial certifications and/or specific system experience may also be substituted. Examples of commercial certifications include: Systems Administration/System Engineer certification in UNIX, Oracle, and/or SAS, as well as A+, Cisco Certified Network Associate (CCNA), Certified Information Systems Security Professional (CISSP), Microsoft Certified Professional (MCP), Microsoft Certified Systems Engineer (MCSE), Network + and/or professional certificates received from accredited institutions. See Attachment A for examples of specific system experience which may be substituted





## **HEALTH IT PRICING**

Labor Category	GSA Price
Health IT Technical Analyst - Jr	\$49.75
Health IT Technical Analyst - Journeyman	\$50.42
Health IT Technical Analyst - Mid	\$62.35
Health IT Technical Analyst - Sr	\$74.80
Health IT Technical Analyst - Prin	\$96.95
Health IT Technical Manager - Mid	\$105.91
Health IT Technical Manager - Sr	\$114.78
Health IT IT Functional Analyst - Jr	\$52.75
Health IT IT Functional Analyst - Journeyman	\$62.30
Health IT IT Functional Analyst - Mid	\$81.53
Health IT IT Functional Analyst - Sr	\$148.01
Health IT IT Functional Analyst - Prin	\$169.84
Health IT Systems Developer - Jr	\$54.29
Health IT Systems Developer - Journeyman	\$70.58
Health IT Systems Developer - Mid	\$91.45
Health IT Systems Developer - Sr	\$104.94
Health IT Systems Developer - Prin	\$123.58





#### **Attachment A**

Per the labor category descriptions, listed below are examples of specific system experience which may be substituted:

**AHLTA Development and Modernization (ADM)** 

Air Force Global Expeditionary Medical System (GEMS)

**Armed Forces Billing and Collection Utilization Solution (ABACUS)** 

Armed Forces Health Longitudinal Technology Application (AHLTA)

Armed Forces Health Longitudinal Technology Application - Mobile (AHLTA-M)

Armed Forces Health Longitudinal Technology Application - Theater (AHLTA-T)

Assistance Reporting Tool (ART)

**Automated Duplicate Patient Merge (ADPM)** 

**Battlefield Medical Information System Tactical - Joint (BMIST-J)** 

**Bidirectional Health Information Exchange (BHIE)** 

**Centralized Credentials Quality Assurance System (CCQAS)** 

**Cerner Millenium** 

**Clinical Case Management (CCM)** 

**Clinical Data Mart (CDM)** 

Clinical Data Repository/Health Data Repository (CHDR)

**Clinical Information System (CIS)** 

**Coding and Compliance Editor (CCE)** 

Composite Health Care System (CHCS)

Composite Health Care System New Technology (CHCS NT)

Computer/Electronic Accommodations Program (CAP) Portal

**Consolidated Mail Outpatient Pharmacy (CMOP)** 

**Defense Blood Standard System (DBSS)** 

**Defense Information System for Security (DISS)** 

Defense Medical Human Resources System - internet (DMHRSi)

**Defense Medical Logistics Standard Support Customer Assistance Module (DCAM)** 

**Defense Medical Logistic Standard Support (DMLSS)** 

Defense Occupational and Environmental Health Readiness System - Hearing Conservation (DOEHRS-HC)

Defense Occupational and Environmental Health Readiness System - Industrial Hygiene (DOEHRS-IH)

Dentrix





Department of Defense Suicide Event Report (DoDSER) System

Deployment Health Support Program (DHSP)

**Designated Provider Health Care Delivery System (DPHCDS)** 

**DHIMS-Orders Portability** 

**DoD Employee Interactive Data System (DEIDS)** 

DoD Women, Infants, and Children Overseas Participant Information Management System (PIMS WIC)

**Electronic Institutional Review Board (EIRB)** 

Electronic Surveillance System for Early Notification of Community-based Epidemics (ESSENCE)

**Enterprise Wide Provider Database (EWPD)** 

**Enterprise Wide Scheduling & Registration (EWS-R)** 

Epic

**Essentris (Inpatient System)** 

**Expeditionary Forces Framework (EF)** 

**Expense Assignment System Version 4 (EAS IV)** 

**Health Artifact and Imaging Management Solution (HAIMS)** 

HealtheVet

**HP ALM/Quality Center** 

Import Reconciliation of Radiological Images (IRRI)

iTKO Load-bearing Internet-based Simulator Application (iTKO LISA)

Joint Medical Asset Repository (JMAR)

Joint Medical Workstations (JMeWS)

Joint Patient Tracking Application (JPTA)

Managed Care Forecasting & Analysis System (MCFAS)

Medical Evaluation Board Information Technology Initiative (MEB ITI)

**Medical Health Services Insight (MHS Insight)** 

**Medical Single Sign-On** 

**MHS Genesis** 

Military Health System (MHS) Data Repository (MDR)

Military Health System Learning Management System (MHS Learn)

Military Health System Management Analysis Reporting Tool (MART) (M2)

National Council for Prescription Drug Programs (NCPDP)

**Neuro-Cognitive Assessment Tool (NCAT)** 

**Nutrition Management Information System (NMIS)** 





Patient Encounter Processing & Reporting (PEPR)

**Patient Movement Items Tracking System (PMITS)** 

**Patient Safety Reporting (PSR)** 

Pharmacy Data Transaction Service (PDTS)

PKC Coupler/CHART

Present on Admission (POA)

**Protected Health Information Management Tool (PHIMT)** 

**Security Cooperation Enterprise Solution (SCES)** 

Shipboard Non-Tactical Automated Data Processing Program Automated Medical System (SAMS)

Special Needs Program Management Information System (SNPMIS)

**Standard Procurement System (SPS)** 

Synchronized Predeployment and Operational Tracker (SPOT)

Theater Composite Health Care System Cache (TC2)

Theater Enterprise-Wide Logistics Systems (TEWLS)

Theater Forces Framework (TF)

**Theater Medical Data Integration (TMDI)** 

Theater Medical Data Store (TMDS)

**Theater Medical Information Program (TMIP)** 

Third Party Outpatient Collection System (TPOCS)

TRICARE Encounter Data (TED)

TMA E-Commerce System (TMA ECS)

Traumatic Brain Injury/Behavioral Health (TBI/BH)

TRICARE Active Duty Dental Program (ADDP)

**TRICARE Dental Program (TDP)** 

TRICARE Mail Order Pharmacy (TMOP)

TRICARE Managed Care System (TRIMACS)

**TRICARE Online (TOL)** 

**TRICARE Operations Center (TOC)** 

TRICARE Retiree Dental Program Information System (TRDP-IS)

**Universal Immunizations Tracking System (UITS)** 

Veterans Health Information Systems and Technology Architecture (VistA)

Virtual Interactive Processing System (VIPS)

Virtual Lifetime Electronic Health Record (VLER)





#### **Service Contract Act (SCA) Statement**

The Service Contract Labor Standards, formerly the Service Contract Act (SCA) is applicable to this contract as it applies to the entire Multiple Award Schedule and all services provided. While no specific labor categories have been identified as being subject to SCLS due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CRF 541.300), this contract still maintains the provisions and protections for SCLS eligible labor categories. If and/or when the contractor adds SCLS labor categories/employees to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS matrix identifying the GSA labor category tittles, the occupational code, SCLS labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.